

LEEDS CASTLE

LEEDS CASTLE 1 DAY EXPLORER TICKET & 2 COURSE LUNCH TERMS AND CONDITIONS

- In these terms, Leeds Castle means Leeds Castle Foundation, a registered charity based at Leeds Castle, Maidstone, Kent ME17 1PL with registered charity number 268354; Email: enquiries@leeds-castle.co.uk, Website: leeds-castle.com
- Admission Tickets are issued in exchange for donations to the Leeds Castle Foundation at the published rates.
- Your Admission Ticket grants 1-day admission to Leeds Castle and 2 course lunch in the Castle View Restaurant on the date selected and specified on the ticket.
- Opening hours, events and any special offers are subject to change and at times it may be necessary to restrict access to any part(s) of the Leeds Castle Estate. While we will endeavour to publicise any such changes you are advised to check our website in advance of your visit.
- Access to the Leeds Castle Estate is subject to our Visitor Rules, which may be accessed at leeds-castle.com/Visit. Visitor car parking (which is included with the Admission Ticket) is subject to our Car Parking Rules.
- Admission Tickets are personal to the donor and have no monetary value once issued. They cannot be refunded, exchanged, re-sold or transferred.
- We reserve the right to refuse the issue of an Admission Ticket, or entry to any part of the Leeds Castle Estate or to terminate a visit, with or without prior notice where it is reasonable for us to do so. In that event or if for any reason you are unable to visit, Admission Tickets will not be extended beyond the Admission Period, unless your initial visit has not yet taken place.
- Children under the age of 16 years old must be accompanied by an adult.
- Photography and Privacy:
 - Visitors to Leeds Castle may be photographed, filmed or sound recorded for use on TV, websites, social media, DVDs, streaming, promotional materials, or other public mediums, as part of the audience, bystanders or background. Signs are put up to make

visitors aware of when filming and photography is taking place. If you do not wish to be filmed or photographed please do not remain in the affected area. CCTV is also in operation for security purposes.

- Details of our policies and procedures concerning the processing of personal data are set out in our Privacy Policy.

- Leeds Castle shall have no responsibility or liability for any loss, damage or expense incurred by you or in respect of any personal property belonging to you, other than in respect of death or personal injury suffered by you as a result of Leeds Castle's negligence.

- Leeds Castle may run seasonal discount offers, but reserves the right to withdraw any promotion without notice at any time.

Castle View Restaurant 2 Course Lunch Terms and Conditions

- Castle View Lunch service is available from 12:00 PM, with the last orders accepted at 2:30 PM.

- Guests must disclose any dietary requirements or allergies at the time of booking.

- While we endeavour to accommodate all dietary needs, we cannot guarantee that any menu item will be completely allergen-free.

- Specific seating preferences cannot be guaranteed and are subject to availability.

- During peak times, a maximum dining time of 1 hour and 30 minutes may apply.

- All menu items are subject to change without prior notice and are subject to availability.